



## Achievements and Initiatives

### Awards

- *National E-Governance Silver Award (2007-08)*
- *National “Gold” E-Governance Award 2010-11*
- *National E-Governance Gold Award (2014-15)*
- *Prime Minister’s Award for excellence in Public Administration*
- *Gold Award for the Income Tax Department under National Award on E-Governance 2014-15*
- *ISO 15489 certificate (Record Management Standard) and ISO 27001 (Information Security) for Central Processing Centre Bengaluru*



## Achievements and Initiatives

- *More than 13,500 PAN application receipt Centers all over India*
- *More than 20 Lakh PAN applications processed per month*
- *Corporates get PAN and TAN allotment immediately after issue of Corporate Identity Number (CIN) by MCA*
- *Facility of payment of taxes through Net Banking/ATMs & at more than 17,000 branches of 31 designated banks*



## Achievements and Initiatives

- *Seamless e-Filing facility for uploading of Income Tax Returns anywhere and anytime around the clock*
  - *About 2,00,00,000 returns filed till 31<sup>st</sup> Aug' 15 in current financial year*
- *Automated ecosystem for processing of returns*
  - *Capacity – Peak 5 Lakh returns per day*
  - *Average processing time reduced from 12 to 14 months to 55 days*



## Achievements and Initiatives

- *Minimal human interface*
  - *Refunds sent through Electronic and cheque mode (over 1,35,00,000 Refund sent in FY 14-15)*
  - *Refund status (paid/unpaid) and the reasons for non-payment available online*
- *Online provision for viewing of tax credits and specified transactions to the taxpayer*



## *Achievements and Initiatives*

National Website is taxpayer friendly which is evident from following statistics

**From 01<sup>st</sup> October, 2014 – 31<sup>st</sup> August, 2015**

- Total Hits – 116.38 Crore (approx.)
- Total Visitors – 3.37 Crore (approx.)
- Total Page Views – 36.79 Crore (approx.)